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Sutter Care at Home to Transfer Bay Area Private-Duty Services to San Francisco's Institute on Aging

Not-for-profit Sutter Care at Home today announced its intent to transfer ownership of its private-duty home care services to the non-profit Institute on Aging in San Francisco beginning July 25.

"Given the demand for resources across all of our service lines, it's been challenging to grow our private-care business line to the necessary scale to best serve patients," said Marcia Reissig, Sutter Care at Home CEO. "The Institute on Aging has the tools and experience necessary to succeed for patients in the competitive private-duty market. It also shares our commitment to delivering compassionate, personalized care—a key factor in selecting the right partner for this transition."

Sutter Care at Home private-duty care team members will become employees of the Institute on Aging.

"We are so pleased to welcome the employees and clients of Sutter Care at Home private-duty care into the family," said Cindy Kauffman, Institute on Aging COO. "Over the last 40 years, our home care team has served thousands of families throughout San Francisco, Marin and the Peninsula. This new collaboration helps us expand our services into the East Bay with an already-established, high-quality organization in place."

About Sutter Care at Home

Founded in 1906, Sutter Care at Home is part of the not-for-profit Sutter Health network and delivers personalized care to more than 165,000 patients in 27 Northern California counties each year. Sutter Care at Home's dedicated teams of home care providers support patients and their families through skilled home health, hospice, home medical equipment, respiratory therapy, home infusion, private and geriatric care, and community flu and wellness programs.

Sutter Care at Home's Home Health and Hospice programs have been awarded three-year accreditation under the Community Health Accreditation Partner (CHAP) Standards of Excellence. Additionally, six Sutter Care at Home centers received Top Agency awards from the 2015 HomeCare Elite™, which identifies the top 25 percent of Medicare-certified home health agencies in the country. SCAH received an average 4-star ranking in the 2015 Centers for Medicaid and Medicare (CMS) Home Health Star Ratings (5 reflects highest performance) for all 10 home health locations.

Sutter Care at Home offers local service at branch offices and leads the transformation of home care to achieve the highest levels of quality, access and affordability. Its best practices have earned nationwide recognition—most notably for its Advanced Illness Management (AIM)® program. Sutter Health's AIM Program recently earned recognition in CAPG's 2015 Case Studies in Excellence publication. To learn more, visit www.suttercareathome.org.

About the Institute on Aging

Founded in 1985, Institute on Aging is one of Northern California's largest community-based nonprofit organizations providing comprehensive health, social, and psychological services for seniors and adults with disabilities. Institute on Aging's mission is to enhance the quality of life for adults as they age by enabling them to maintain their health, well-being, independence and participation in the community. In addition to home care, it also offers transitional and long-term care management, psychological and counseling services, social day care and a Program of All-Inclusive Care for the Elderly (in partnership with On Lok Lifeways).

Long considered one of the most innovative and diverse organizations of its kind, Institute on Aging currently touches the lives of more than 20,000 seniors and adults with disabilities and their families each year through programs designed to alleviate isolation, and enable older adults to continue living independently in the community. Services support individuals in San Francisco, Marin, San Mateo and Santa Clara counties.